



Powerline Press

NEWSLETTER

A Supplement of Oklahoma Living Published by Lake Region Electric Cooperative for its members.

July 2018

Vol. 9

No. 7



Energy Efficiency
Tip of the Month

Here's a cool tip for your fridge! Cover liquids and wrap foods stored in your refrigerator. Uncovered foods release moisture, causing the compressor to work harder.

Source: energy.gov



★ ★ HAPPY ★ ★
INDEPENDENCE
DAY

LREC offices will close, Wednesday July 4th in observance of Independence Day. Crews will be on standby if you need to report an electric outage or safety issue.

Introducing New Bill Format

Your electric cooperative has been working on a redesign of the bills, which will go into effect this month. This change is a result of bringing our bill up to date with a fresh, modern look. This new bill format is geared to make the most important information stand out and easy to read.

The new bill will now list and itemize all the charges that used to be lumped together and displayed as "energy charge" in the current bill format. There are no changes in the rates or additional fees.

The unbundled electric bills will help every member better understand what costs contribute to their energy bill each month, and each bill total will now better reflect LREC's fixed cost of providing electricity to that account.

Owned by those we serve
 Questions or concerns: 918-772-2526 | 800-364-5732 Hours: M-F 8am - 4:30pm
 Pay by Phone: 918-772-2526 | 800-364-5732 Hours: 24/7
 Outage: 918-772-2526 | 800-364-5732 Hours: 24/7
 Pay Online: www.lrecok.coop

Member Name: LREC Member
 Invoice Date: 06/04/2018
 Account #: 123456
 Meter #: RU112233
 Billing Period: 05/06/2018 - 06/04/2018 (29 days)

Charge details found on back

TOTAL DUE
\$297.00
 BALANCE FORWARD \$127.00
 DUE NOW

Monthly Energy Use

Kilowatt Hours Monthly Use Monthly High Monthly Low Temp

Your Average Daily Use

41 kWh Average Daily Use
 \$4.61 day Daily Average Cost
 not including taxes and fees

We can bring you Broadband High-Speed Fiber Internet, HD Television, and Home Telephone if we all pull together! Join the Crowd and register today at register.lrecok.net

**** A SECOND NOTICE WILL NOT BE SENT ****
 CUT-OFF NOTICE
 ***** IMPORTANT NOTICE *****
 SERVICE SUBJECT TO DISCONNECTION IF BALANCE FORWARD OF \$127.00 IS NOT PAID BY 07/06/2018

Monthly Energy Use Comparison

Total Energy Use This Month	Total Energy Use Last Month	Total Energy Use This Month Last Year
1,195 kWh 29 Days	931 kWh 31 Days	1,195 kWh 30 Days

Return only this portion with your check made payable to Lake Region Electric Cooperative. Please write your account number on your check. Do not staple or fold. Past due bills are subject to disconnection. Please visit www.lrecok.coop/rulesandregs for a full explanation of our rules and regulations.

Account #: 2656305
 Autopay Amount: \$297.00
 Autopay on 07/19/2018

Scan this QR code with your smartphone or tablet to access and manage your Lake Region Electric Cooperative account online

Lake Region Electric Cooperative
 PO Box 127
 Hulbert, OK 74441-0127

6023 1 AV 0.375 5 6023
 LREC Member C-14 P-19
 123 N. Main Street
 HULBERT OK 74441-6041

We 4394201 want to help provide our members with a better understanding of what makes up the bill.

Following on page 2 is a guide to your new bill. Please contact us at 918-772-2526 if you have any questions.

New Bill Format

Contact Info: (Top Right) Co-op Contact info and member account info as well as the billing period.

Account Number: A unique member identification number.

Total Amount Due: Amount to be paid by the due date is in large circle top middle of the page.

Monthly Energy Use: A statistical graph view of your monthly usage and high and low temperatures over the last 13 monthly billing periods, displaying (kWh) kilowatt-hours used by month. We encourage members to use these comparisons along with the temperature information to look for unusual energy usage.

Monthly Energy Use Comparison: This shows your monthly kWh usage from the same month of last year. We encourage members to compare usage from the same month each year.

Average Daily Use: This shows your average daily kWh usage and average daily cost. We encourage members to monitor the average daily usage and cost. This breakdown can help members understand the daily cost of electricity.

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Member Name: LREC Member
Invoice Date: 06/04/2018
Account #: 123456
Meter #: RU112233
Billing Period: 05/06/2018 - 06/04/2018 (29 days)

Charge details found on back

Monthly Energy Use Comparison

Total Energy Use This Month	Total Energy Use Last Month	Total Energy Use This Month Last Year
1,195 kWh 29 Days	931 kWh 31 Days	1,195 kWh 30 Days

Your Average Daily Use

- 41 kWh Average Daily Use
- \$4.61 day Daily Average Cost (not including taxes and fees)

**** A SECOND NOTICE WILL NOT BE SENT ****

CUT-OFF NOTICE
******* IMPORTANT NOTICE *******
 SERVICE SUBJECT TO DISCONNECT IF BALANCE FORWARD OF \$127.00 IS NOT PAID BY 07/06/2018

Account #: 2656305
Autopay Amount: \$297.00
Autopay on: 07/19/2018

Message from LREC: Important information from your local electric cooperative is printed under your daily usage mid-page. This information will change from month to month.

Remittance Stub: Please detach and remove the bottom portion of your bill and return with your payment

Breakdown of Current Charges

Service Availability	32.50
Energy Charge 1,195 kWh @ 0.08474	101.26
PCA 1,195 kWh @ 0.01750	20.91
Security Light x 1 @ \$9.80	9.80
Surge Protection x 1 @ \$5.00	5.00
Operation Round-Up	0.53
Total New Charges	170.00

Service Availability Charge - A fixed fee that recovers a portion of the cost required to deliver power to your home or business. This charge is intended to recover the investment in the infrastructure which includes meters, poles, wires, substations, and transformers, as well as maintenance cost to keep these facilities functioning properly. The actual cost of this infrastructure is higher than what we recover through the service availability charge. The remainder of this expense is captured in the energy charge.



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Account Information		Autopay Amount On 07/19/2018 \$297.00 Balance Forward \$127.00 Due Immediately	
Account Number: 123456	Billing Period: 05/06/2018 - 06/04/2018 (29 days)	Breakdown of Current Charges	
Phone Number: (918) 123-4567	Service Address: 123 N. Main Street	Service Availability	32.50
Rate: SINGLE PHASE SERVICE	Meter Number: RU112233	Energy Charge 1,195 kWh @ 0.08474	101.26
Map Number: D20-19-18	Substation: HUL	PCA 1,195 kWh @ 0.01750	20.91
Feeder: 3	Multiplier: 1.0	Security Light x 1 @ \$9.80	9.80
Reading Date: 06/04/18	Present Reading: 33815	Surge Protection x 1 @ \$5.00	5.00
Prior Reading: 32620	kWh Usage: 1195	Operation Round-Up	0.53
		Total New Charges	170.00
		Account Balance	
		Previous Balance	127.00
		Payment(s) Made	0.00
		Balance Forward Due Immediately	127.00
		Current Charges	170.00
		AUTOPAY AMOUNT ON 07/19/2018	297.00

Use these tools to simplify your relationship with Lake Region Electric Cooperative



Budget Billing

Level out your monthly bills at <https://goo.gl/bM6b55>



Pay by Phone

Call the secure automated line at 918-772-2526



Energy Use

View your energy use information on SmartHub.



Save Energy

Read tips to save energy at <https://goo.gl/GUvFDE>



Auto Pay

Set it up once and automatically make your payments



E-Billing

Sign up to receive your bill by email on SmartHub.

Address: _____
 City: _____ State: _____ Zip: _____
 Phone Number: _____
 Other Phone: _____
 Email: _____
 Social Security Number (for Capital Credits): _____



Online

Pay your bill at www.lrecok.coop



Mobile App

Download the SmartHub App from the App Store or Google Play.



By Phone

Call 918-772-2526 or 800-364-5732 to make a payment.



In Person

1201 W Cherokee, Wagoner, OK
 516 S Lake Region Road, Hulbert, OK
 2020 South Muskogee Ave., Tahlequah, OK

Account number: a unique member identification number.

Billing Period: Dates for the billing period and the number of days in the billing period.

Phone Number: The current phone number on file for the account. PLEASE keep this number current.

Rate: Type of service and rate the account is billed according to LREC rates. Rates published at <https://www.lrecok.coop/electric-water-rates>

Meter Number: The unique meter identification number for the meter on your property.

Map Number: The unique location identifier for service on LREC's mapping system.

Substation and Feeder: The substation and feeder from which your electric is supplied.

Present and Prior Reading: Meter readings. Current monthly kWh usage is the difference between these two values.

kWh Usage: Electricity used in the billing period. This is based on the present and prior meter reading values.

Energy Charge - A charge billed at a fixed rate per (kWh) kilowatt-hour based on the amount of electricity (usage) you use within the billing period. The rate per kWh is determined by your service class. A portion of the cost to build and maintain the electric distribution system that is not captured in the service availability charge is recovered in the energy charge.

Power Cost Adjustment (PCA) Charge - Based on the amount of electricity used. This charge will be billed using a variable kWh rate, which will be set every January. The PCA rate is calculated based on the wholesale supplier (Associated Electric Cooperative) costs using a formula defined in the rates. The PCA helps our rates always reflect the real cost of service to you - no more or less. The PCA will be set once a year starting in 2019. The PCA will show a zero charge for 2018.

Making Phone and Internet More Affordable

Income-Based Discount Program

Need help paying for your phone or internet service?

Lake Region is now offering a Lifeline Assistance Program for low-cost home phone or internet service to qualifying households.

Access to the internet can change lives. You can use the internet to apply for jobs online, connect with family and friends, research health information, complete an online education—and much more. Plus, as a participant in the Lake Region Lifeline Assistance Program, you could save a lot of money on your internet bill!

Lake Region encourages eligible residential members to take advantage of these available discounts on our home phone service or internet. The Lifeline Assistance Program provides members that qualify



a discount on home phone service or internet. Only one Lifeline discount is available per household. You must live inside of our network coverage area to receive service. Visit our website www.lrecok.net/Lifeline-Assistance or call 918-772-2526 and see if you qualify.

LREC Participation in Nationwide Voter Engagement Effort

Lake Region Electric Cooperative has been named a “5-Star Co-op” by the National Rural Electric Cooperative Association (NRECA). The 5-star designation recognizes LREC participation in Co-ops Vote Campaign, a national get-out-the-vote campaign. The non-partisan campaign

seeks to engage voters and boost voter turnout in areas served by electric co-ops all across the country. The Co-ops Vote program can make a difference in our community.

More information on Co-ops Vote is available at www.vote.coop.



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Office Hours

Monday-Friday
 8:00 a.m. - 4:30 p.m.

Telephone

800-364-LREC or
 918-772-2526

Website:

www.lrecok.coop

Locations

Hulbert, Wagoner &
 Tahlequah, OK.

Main Office Address

P.O. Box 127
 Hulbert, OK 74441

Hidden Account Number

Look for your account number hidden in this issue of the *Powerline Press*. If you find your number, Lake Region Electric will credit your next bill.

To claim your credit, notify LREC's Hulbert office by phone or mail during the month of publication.

The amount increases by \$10 with each issue your prize goes unclaimed to a maximum of \$50.

For more information, call 800-364-LREC or 918-772-2526

Cooperative bylaws are available upon request at Lake Region Electric Cooperative's office in Hulbert.